

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
February 2015

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **February 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total	
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total		
ELC933	California Pacific Electric Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
ELC917	Commerce Energy, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ESP1372	Liberty Power Delaware, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC945	Liberty Power Holdings, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	137	76	213	50	9	59	14	26	40	9	7	16	2	7	9	66	15	81	5	1	6	6	424
ESP1265	Pacific Power	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC901	Pacificorp	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	1
ELC908	Plumas Sierra Rural Electric Coop	1	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	8	4	12	3	1	4	2	-	2	2	2	4	2	-	2	5	2	7	-	-	-	-	31
ELC338, GAS338, MUL338	Southern California Edison Company	77	28	105	14	4	18	6	8	14	12	6	18	3	1	4	30	14	44	-	1	1	1	204
GAS904	Southern California Gas Company	55	25	80	3	1	4	5	1	6	5	2	7	1	1	2	24	9	33	1	-	1	1	133
GAS905	Southwest Gas Corporation	4	1	5	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	7
ESP1376	Tiger Natural Gas, Inc.	1	-	1	-	-	-	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	4
ESP1380	YEP ENERGY	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
Total		286	137	423	71	15	86	31	37	68	28	18	46	8	9	17	128	40	168	6	2	8	8	816